



AQUARION
Water Company

Stewards of the Environment

ORIGINAL	
N.H.P.U.C. Case No.	DW 12-085
Exhibit No.	5
Witness	Panel 1, Panel 3
DO NOT REMOVE FROM FILE	

Index

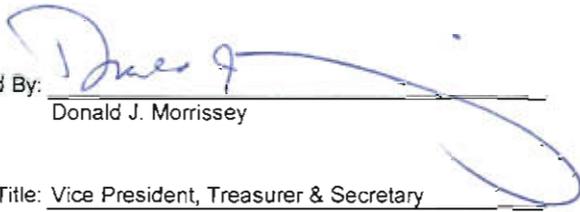
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REPORT OF PROPOSED RATE CHANGES

Aquarion Water Company of New Hampshire, Inc.
Case No. DW 12-085

Test Year: Twelve Months Ended 12/31/11
Page 1 of 1

Line No.	Rate/Class of Service	Effect of Proposed Change	Avg. # of Customers	Est. Annual Revenue		Proposed Change	
				Present Rates	Proposed Rates	Amount	% Change
1							
2							
3	Residential	Increase	8,029	\$ 3,302,971	\$ 3,920,951	\$ 617,980	18.71%
4	Commercial	Increase	679	1,059,790	1,258,064	198,274	18.71%
5	Industrial	Increase	3	24,864	29,517	4,653	18.71%
6	Public Authority	Increase	62	67,357	79,959	12,602	18.71%
7	Seasonal	Increase		433,199	514,211	81,012	18.70%
8	Private Fire	Increase	279	305,420	362,563	57,143	18.71%
9	Public Fire	Increase	4	712,387	845,670	133,283	18.71%
10	Miscellaneous	Increase		180,699	189,651	8,952	4.95%
11	Adj for Rate Design				33	33	
12			Grand Total	<u>\$ 6,086,688</u>	<u>\$ 7,200,620</u>	<u>\$ 1,113,931</u>	<u>18.30%</u>
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Signed By: 
Donald J. Morrissey

Title: Vice President, Treasurer & Secretary

Proposed Notice to Customers

Pursuant to N.H. Code of Admin. Rules Puc 1203.02(c)

Subject to the approval of the Commission's Consumer Affairs Division, Aquarion Water Company of New Hampshire, Inc. will include the following notice of its request for rate relief as part of its regular cycle billing for all customers:

NOTICE- On May 14, 2012, Aquarion Water Company of New Hampshire, Inc. submitted a rate filing with the New Hampshire Public Utilities Commission ("PUC ") to increase base-rate revenue by \$1.1 million. The annual bill impact for a residential customer using 53,300 gallons per year is approximately \$5.68 per month (18.7%). Bill impacts for all other customers will be similar on a percentage basis. Additional information is available on the PUC's website at www.puc.state.nh.us or by calling the PUC's Consumer Affairs Division at 1-800-852-3793.

In the event that the meter so tested is found to have an error in registration in excess of three percent (3%) at any rate of flow within normal test flow limits, to the prejudice of the customer, the fee advanced for testing will be refunded and the current bill rendered, based on the last reading of such meter, shall be corrected accordingly. This correction shall apply to both over and under-registration.

- 22) The customer shall permit no one, not an agent of the Company, or person(s) authorized by the Company, to remove, inspect or tamper with the meter or other property of the Company on his premises. The customer shall notify the Company, as soon as it comes to his knowledge, of any injury to, or any cessation in registration of the meter.

PAYMENT FOR SERVICE:

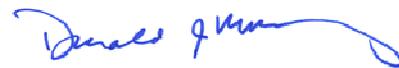
- 23) Bills for service will be rendered periodically in accordance with “Term of Payment” noted on each specific Rate Schedule and are due and payable at the office of the Company upon presentation.
- 24) If payment in full of account is not made within thirty (30) days from the postmarked date of the bill, the Company reserves the right to institute proceedings to discontinue rendering service, in accordance with regulations of the New Hampshire Public Utilities Commission.
- 25) Whenever the customer desires to have his service contract terminated or his water service discontinued, he shall so notify the Company. Until such notice is received by the Company, the customer shall be responsible for the payment for all service rendered by the Company, including charges for emergency termination, meter repairs caused by damage, hot water or freezing, or other external causes. These charges will be shown on tariff schedule of Miscellaneous Charges. A reasonable time of no more than four (4) business days after the receipt of such notice shall be allowed the Company to take a final reading of the meter or meters and to discontinue service.
- 26) The presentation or non-presentation of a bill shall not be held to be a waiver of any of the above rules.

GENERAL:

- 27) Subject to regulations established by the Public Utilities Commission, water service may be discontinued for any one of the following reasons:
- a) Use of water for purposes other than described in the application.
 - b) Misrepresentation in application.
 - c) Willful waste of water.
 - d) Tampering with equipment furnished and owned by the Company.

Issued: May 14, 2012

Issued by: _____



Donald J. Morrissey

Effective: July 1, 2012

Title: Vice President, Treasurer and Secretary

In the event that the meter so tested is found to have an error in registration in excess of three percent (3%) at any rate of flow within normal test flow limits, to the prejudice of the customer, the fee advanced for testing will be refunded and the current bill rendered, based on the last reading of such meter, shall be corrected accordingly. This correction shall apply to both over and under-registration.

- 22) The customer shall permit no one, not an agent of the Company, or person(s) authorized by the Company, to remove, inspect or tamper with the meter or other property of the Company on his premises. The customer shall notify the Company, as soon as it comes to his knowledge, of any injury to, or any cessation in registration of the meter.

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- 24) If payment in full of account is not made within thirty (30) days from the postmarked date of the bill, the Company reserves the right to institute proceedings to discontinue rendering service, in accordance with regulations of the New Hampshire Public Utilities Commission.
- 25) Whenever the customer desires to have his service contract terminated or his water service discontinued, he shall so notify the Company ~~in writing~~. Until such notice is received by the Company, the customer shall be responsible for the payment for all service rendered by the Company, including charges for emergency termination, meter repairs caused by damage, hot water or freezing, or other external causes. These charges will be shown on tariff schedule of Miscellaneous Charges. A reasonable time of no more than four (4) business days after the receipt of such notice shall be allowed the Company to take a final reading of the meter or meters and to discontinue service.
- 26) The presentation or non-presentation of a bill shall not be held to be a waiver of any of the above rules.

Comment [ju2]: (C)

GENERAL:

- 27) Subject to regulations established by the Public Utilities Commission, water service may be discontinued for any one of the following reasons:
- a) Use of water for purposes other than described in the application.
 - b) Misrepresentation in application.
 - c) Willful waste of water.
 - d) Tampering with equipment furnished and owned by the Company.

Issued: ~~April 29, 2002~~ May 14, 2012

Issued by: _____
Donald J. Morrissey

Effective: ~~April 25, 2002~~ July 1, 2012

Title: Vice President, Treasurer and Secretary

MISCELLANEOUS CHARGES

Establishment of Service:

Whenever it is necessary for the Company to establish or restore service for any reason during the normal Company working hours, other than an emergency termination, a charge of forty four dollars (\$44.00) will be made.

Whenever it is necessary for the Company to establish or restore service, including emergency termination, after the normal Company working hours, the charge shall be seventy-five dollars (\$75.00)

Meter Test Fees:

In accordance with Rule 21 of the Company’s Rules and Regulations, a charge will be made for testing meters as follows:

For meters up to and including 1” in size	-\$15.00
For meters over 1” in size	- Actual Cost

Penalty for Bad Checks:

Whenever a check or draft presented for payment of service (by any customer who receives service under the tariff) is not accepted by the institution on which it is written, a charge of \$15.00 or 5% of the face value of the check or draft, whichever is greater, will be added to the customers’ account.

Cross-Connection Testing:

One Device Testing	-\$75.00
Each Additional Device	-\$25.00

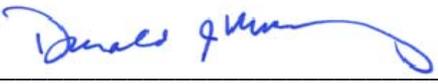
Missed Appointment Fee to Customers:

A customer who schedules an appointment will be charged a “missed appointment” fee of \$44 if (a) the customer has scheduled an appointment at the customer’s premises; (b) the service person arrived during the appointment window given to the customer; (c) the customer is not home when the service person arrives or the service person is otherwise denied access; and (d) the customer did not contact the Company by telephone, in person, by email, or otherwise in writing in advance of the appointment window.

Collect At The Door Fee:

A “collect at the door” fee of \$44 will be assessed to any customer who makes payment to a company representative at their premises to avoid termination of service.

Issued: May 14, 2012

Issued by: 
Donald J. Morrissey

Effective: July 1, 2012

Title: Vice President, Treasurer and Secretary

MISCELLANEOUS CHARGES

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Comment [ju3]: (N)

Collect At The Door Fee:

A “collect at the door” fee of \$44 will be assessed to any customer who makes payment to a company representative at their premises to avoid termination of service.

Comment [ju4]: (N)

Issued: ~~September 25, 2009~~ May 14, 2012 Issued by: _____
Donald J. Morrissey

Effective: ~~September 25, 2009~~ July 1, 2012 Title: ~~Vice President, Treasurer and Secretary~~ Chief Financial Officer and Corporate Secretary

SCHEDULE OF WATER RATES FOR METERED SERVICE

Available:

To all customers except those using the Company’s service for fire service and those who do not take metered water service for four (4) consecutive quarters.

Rate:

All general water service customers shall pay a service charge based on the size of the meter installed. Rate for consumption in addition to the service charge provided for herein: \$4.582 per 100 cubic feet.

All Customers:

Service Charge:

<u>Size of Meter</u>	<u>Per Month</u>	<u>Per Quarter</u>
5/8 inch	\$ 15.76	\$ 47.28
3/4 inch	\$ 23.64	\$ 70.92
1 inch	\$ 39.40	\$ 118.20
1 1/2 inch	\$ 78.84	\$ 236.52
2 inch	\$ 126.14	\$ 378.42
3 inch	\$ 236.40	\$ 709.20
4 inch	\$ 394.00	\$ 1,182.00
6 inch	\$ 788.00	\$ 2,364.00
8 inch	\$ 1,260.80	\$ 3,782.40
10 inch	\$ 1,812.40	\$ 5,437.20

Terms of Payment:

Bills for the service charge shall be rendered for three months in advance on the first day of each month following the quarterly meter readings. The billing for water consumed in the previous quarter shall be included with billing of the quarterly service charge.

Penalty:

A penalty of five percent (5%) will be added to bills which are unpaid after the due date printed on the bill as evidenced by the date of payment to the utility’s authorized agent.

Issued: May 14, 2012

Issued by: 
Donald J. Morrissey

Effective: July 1, 2012

Title: Vice President, Treasurer and Secretary

SCHEDULE OF WATER RATES FOR METERED SERVICE

Available:

To all customers except those using the Company’s service for fire service and those who do not take metered water service for four (4) consecutive quarters.

Rate:

All general water service customers shall pay a service charge based on the size of the meter installed. Rate for consumption in addition to the service charge provided for herein: ~~\$3.72~~~~14.582~~ per 100 cubic feet.

Comment [ju5]: (1)

All Customers:

Service Charge:

<u>Size of Meter</u>	<u>Per Month</u>	<u>Per Month</u>	<u>Per Quarter</u>	<u>Per Quarter</u>
5/8 inch	\$ 12.80	\$ 15.76	\$ 38.40	\$ 47.28
3/4 inch	\$ 19.20	\$ 23.64	\$ 57.60	\$ 70.92
1 inch	\$ 32.00	\$ 39.40	\$ 96.00	\$ 118.20
1 1/2 inch	\$ 64.03	\$ 78.84	\$ 192.09	\$ 236.52
2 inch	\$ 102.44	\$ 126.14	\$ 307.32	\$ 378.42
3 inch	\$ 192.00	\$ 236.40	\$ 576.00	\$ 709.20
4 inch	\$ 299.00	\$ 394.00	\$ 897.00	\$ 1,182.00
6 inch	\$ 535.01	\$ 788.00	\$ 1,605.03	\$ 2,364.00
8 inch	\$ 981.99	\$ 1,260.80	\$ 2,945.97	\$ 3,782.40
10 inch	\$ 1,513.97	\$ 1,812.40	\$ 4,541.91	\$ 5,437.20

Comment [ju6]: (1)

Terms of Payment:

Bills for the service charge shall be rendered for three months in advance on the first day of each month following the quarterly meter readings. The billing for water consumed in the previous quarter shall be included with billing of the quarterly service charge.

Penalty:

A penalty of five percent (5%) will be added to bills which are unpaid after the due date printed on the bill as evidenced by the date of payment to the utility’s authorized agent.

Issued: ~~September 25, 2009~~ May 14, 2012 Issued by: _____
 Donald J. Morrissey

Effective: ~~September 25, 2009~~ July 1, 2012 Title: ~~Vice President, Treasurer and Secretary~~ Chief Financial Officer and Corporate Secretary

SCHEDULE OF WATER RATES FOR METERED SERVICE

To all customers taking water service for a period less than four (4) consecutive quarters, except those using the Company’s service for fire service.

Rate:

All general water service customers shall pay a service charge based on the size of the meter installed. Rate for consumption in addition to the service charge provided for herein: \$5.676 per 100 cubic feet.

Service Charge:

<u>Size of Meter</u>	<u>Per Season</u>
5/8 inch	\$ 236.40
3/4 inch	\$ 354.60
1 inch	\$ 591.00
1 1/2 inch	\$ 1,182.60
2 inch	\$ 1,892.10
3 inch	\$ 3,546.00
4 inch	\$ 5,910.00
6 inch	\$ 11,820.00
8 inch	\$ 18,912.00
10 inch	\$ 27,186.00

Term of Payment:

Bills for the service charge shall be rendered as of May 1st for all customers receiving seasonal service. Bills for water consumption will be rendered on a monthly basis or when the meter is removed.

Penalty:

A penalty of five percent (5%) will be added to bills which are unpaid after the due date printed on the bill as evidenced by the date of payment to the utility’s authorized agent.

Issued: May 14, 2012

Issued by: 
Donald J. Morrissey

Effective: July 1, 2012

Title: Vice President, Treasurer and Secretary

SCHEDULE OF WATER RATES FOR METERED SERVICE

To all customers taking water service for a period less than four (4) consecutive quarters, except those using the Company’s service for fire service.

Rate:

All general water service customers shall pay a service charge based on the size of the meter installed. Rate for consumption in addition to the service charge provided for herein: ~~\$4,6105.676~~ per 100 cubic feet.

Comment [ju7]: (I)

Service Charge:

<u>Size of Meter</u>	<u>Per Season</u>	<u>Per Season</u>
5/8 inch	\$ 192.00	\$ 236.40
3/4 inch	\$ 288.00	\$ 354.60
1 inch	\$ 480.00	\$ 591.00
1 1/2 inch	\$ 960.45	\$ 1,182.60
2 inch	\$ 1,536.60	\$ 1,892.10
3 inch	\$ 2,880.00	\$ 3,546.00
4 inch	\$ 4,485.00	\$ 5,910.00
6 inch	\$ 8,025.15	\$ 11,820.00
8 inch	\$ 14,729.85	\$ 18,912.00
10 inch	\$ 22,709.55	\$ 27,186.00

Comment [ju8]: (I)

Term of Payment:

Bills for the service charge shall be rendered as of May 1st for ~~each-all customers receiving seasonal serviceseason or any part thereof.~~ Bills for water consumption will be rendered ~~on a monthly basisas of September 1st~~ or when the meter is removed. ~~However, the Company reserves the right to bill for water consumed at more frequent intervals.~~

Comment [ju9]: (C)

Penalty:

A penalty of five percent (5%) will be added to bills which are unpaid after the due date printed on the bill as evidenced by the date of payment to the utility’s authorized agent.

Issued: ~~September 25, 2009~~ May 14, 2012 Issued by: _____
Donald J. Morrissey

Effective: ~~September 25, 2009~~ July 1, 2012 Title: ~~Vice President, Treasurer and Secretary~~ Chief Financial Officer and Corporate Secretary

SCHEDULE OF WATER RATES FOR PRIVATE FIRE SERVICE

Available:

To all customer using the Company's facilities for Private Fire Service.

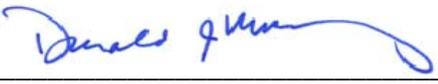
Rates:

<u>Fire Service Connection</u>	<u>Per Year</u>
3 inch or less	\$ 445.63
4 inch	\$ 759.32
6 inch	\$ 1,811.52
8 inch	\$ 3,221.19
10 inch	\$ 5,034.49
12 inch	\$ 7,112.96

Terms of Payment:

Bills for Private Fire Service will be rendered three months in advance on the first days of January, April, July and October of each year. Bills are due and payable at the office of the Company when rendered.

Issued: May 14, 2012

Issued by: 
Donald J. Morrissey

Effective: July 1, 2012

Title: Vice President, Treasurer and Secretary

SCHEDULE OF WATER RATES FOR PRIVATE FIRE SERVICE

Available:

To all customer using the Company’s facilities for Private Fire Service.

Rates:

<u>Fire Service Connection</u>	<u>Per Year</u>	<u>Per Year</u>
3 inch or less	\$ 361.91	\$ 445.63
4 inch	\$ 616.66	\$ 759.32
6 inch	\$ 1,471.18	\$ 1,811.52
8 inch	\$ 2,616.01	\$ 3,221.19
10 inch	\$ 4,088.64	\$ 5,034.49
12 inch	\$ 5,776.62	\$ 7,112.96

Comment [ju10]: (I)

Terms of Payment:

Bills for Private Fire Service will be rendered three months in advance on the first days of January, April, July and October of each year. Bills are due and payable at the office of the Company when rendered.

Issued: ~~September 25, 2009~~ May 14, 2012 Issued by: _____
Donald J. Morrissey

Effective: ~~September 25, 2009~~ July 1, 2012 Title: ~~Vice President, Treasurer and Secretary~~ Chief Financial Officer and Corporate Secretary

SCHEDULE OF WATER RATES FOR PUBLIC FIRE SERVICE

Available:

To all customers using the Company's facilities for Public Fire Service.

Rates:

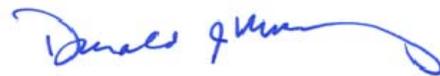
The hydrant charge for each municipal hydrant shall be \$1,758.15 per annum.

Terms of Payment:

Bills for Public Fire Service will be rendered six (6) months in advance of January 1st and July 1st of each year. Bills are due and payable at the office of the Company on the above dates. The hydrant charge for each municipal hydrant shall be \$1,758.15 per annum.

Issued: May 14, 2012

Issued by: _____



Donald J. Morrissey

Effective: July 1, 2012

Title: Vice President, Treasurer and Secretary

SCHEDULE OF WATER RATES FOR PUBLIC FIRE SERVICE

Available:

To all customers using the Company's facilities for Public Fire Service.

Rates:

The hydrant charge for each municipal hydrant shall be \$~~1,427.84~~1,758.15 per annum.

Comment [ju11]: (l)

Terms of Payment:

Bills for Public Fire Service will be rendered six (6) months in advance of January 1st and July 1st of each year. Bills are due and payable at the office of the Company on the above dates. The hydrant charge for each municipal hydrant shall be \$~~1,427.84~~1,758.15 per annum.

Comment [ju12]: (l)

Issued: ~~September 25, 2009~~May 14, 2012 Issued by: _____
Donald J. Morrissey

Effective: ~~September 25, 2009~~July 1, 2012 Title: ~~Vice President, Treasurer and Secretary~~Chief Financial Officer and Corporate Secretary